



Framing actions

Levers	Actions
Urban space – Allocation	Intensification of road repurposing from private mobility and/or parking spaces (or, in some cases, from
and regulation	dedicated bus lanes) to active mobility and PMD (see also Enabling – Infrastructure).
	Shift from car-centric street to human centric. Introduction of "slow street"/"safe street" networks that
	prioritize pedestrians and cyclists and limit individual car access.
	Reorganization of urban design to cater better for urban logistics.
	Temporary reallocation of streets and parking spaces for other functions, including moving to more dynamic
	management of the curb (reallocation of space across different times of the day to accommodate, for example,
	increased delivery needs or leisure activities requiring extended outside seating).
Modes & market	Concerted acceleration of the establishment of "intermodal mobility master plans" at national or city level to
regulation – Transversal	bridge the gap between urban space allocation and mobility modes, and to structurally improve connection
	nodes while adjusting operating modalities to the nature of the flows.
Modes & market regulation – Individual motorized mobility	Acceleration of regulation of standards related to polluting cars (SUV, old cars).
	Rethinking of road-user charges or introduction of congestion charging to ensure that the road network does not deliver growing congestion due to increased road freight vehicle activity driven by the boost of e-commerce and home delivery.
	Such initiatives are particularly relevant to avoid an unwanted shift from public transport to private vehicles. It would provide funding to balance the revenue loss from public transport and contribute to other initiatives in mobility investment.
	Accelerated regulation of new mobility solutions. This was best illustrated during the lockdown by New York
	City, which issued a new state law in April 2020 to legalize the use of e-bikes and e-scooters and will shortly
	have an accelerated launch of a large bike-sharing scheme.
Modes & market	Regulation of new mobility to encourage test & learn approaches, for example:
regulation – New mobility	Regulatory sandbox for shared, on-demand and micro-mobility solutions.
	Regulatory sandbox for drone delivery.
	Acceleration of regulation towards autonomous mobility.
	Provision of targeted subsidies for trips performed by shared or on-demand mobility solutions when those trips
	are considered valuable to the system, thereby influencing both supply and demand. (The aim of this measure
	is to signal which trips are valuable to the system, for example, by incentivizing MSPs to increase the
	geographical coverage of their offers).
Contract reengineering	Major subsidies granted by governments to offset the negative impacts of the crisis on private mass-transit
with private mass-transit operators	operators' revenues, especially those with "net cost contracts" whose margins rely very heavily on passenger fares, or those with "gross cost contracts", including significant revenue incentive schemes (See also Box below).
Infrastructure regulation	Flexible time and zone management of on-street parking with measures such as adjusting parking fees during
Parking and "curb	the day, reducing parking spaces, fixing time limits, using real-time information to inform users about
management"	congestion, and managing access to restricted areas.
Data regulations	Development and deployment of data-sharing policies, reflecting the increased importance of data for tracking
	and passenger information purposes, as well as the integration of ticketing and payment, which constitute key
	requirements for a MaaS platform. In Europe this includes accelerated deployment of the requirements of the ITS Directive/NAP.
	Accelerated evolution in Europe from an "open data" policy for mass-transit data implying full opening of data without conditions, towards a "shared data" policy implying openness of data under conditions of reciprocity and usage.
	(See also "Accelerated investment in MaaS by public transport authorities" under Enabling actions).
Enforcement	Increased monitoring of the road utilization and operations of new mobility solution providers in order to better
	control compliance with regulations and allow for enforcement (including penalties) in case of non-compliance.
	This can include, for example, operational constraints such as vehicle fleet size, parking requirements, and
	safety requirements, as well as speed.